

Paying Your Rent

Women's Housing Ltd often receives queries from tenants about their rent. We thought that the following information may be of use to those with queries.

Each tenant has a unique tenant ID number – this should be displayed on all payments so that Women's Housing Ltd can allocate the funds to your account.

You can pay your rent in a number of ways:

Centrepay:

This service is for people with a Centrelink income. You will be required to complete a Centrepay form and send it to Centrelink to be processed. Once set up, fortnightly rent will be deducted automatically from your Centrelink benefits and forwarded directly to Women's Housing Ltd and placed onto your rent account. This is an easy way to manage your rental payments and ensure that they are paid regularly.

Bank Deposits:

Women's Housing Ltd will provide you with a deposit book and a tenancy ID number for payments. Payments can be made using the deposit book at any Commonwealth Bank.

Online Banking:

You can transfer funds electronically (EFT) through internet banking using Women's Housing Ltd's bank account details and your tenancy ID number. Please see banking details below.

Direct Deposits:

You can set up a direct deposit through your bank to make regular rent payments. You can set this up via online banking, phone banking or going into your bank in person. Some banks do charge for this (although uncommon) so we advise you to check with your bank before setting up a direct deposit. You will need to have your tenancy ID number and our banking details at hand.

Money Order or Cheque:

You can post or hand-deliver payments by cheque or money order to Women's Housing Ltd.

Electronic Funds Transfer (EFT) banking details:

You will need to contact Women's Housing Ltd to obtain this information.

You will need to quote your Tenancy ID number as a reference, so the monies we receive will be allocated into your account.