

HARD WASTE FACTSHEET



What is hard waste?

Hard waste includes items that won't fit into regular rubbish bins or are unsuitable for regular waste management. This includes household furniture, toys, tree branches, electronics and more.

Hard waste is too large for regular council or communal bins. It can cause issues for the council when sorting waste, as facilities may not be equipped to deal with certain items.

How to dispose of hard waste:

WHL will arrange a pickup of hard waste on a twice-yearly basis for multi-level dwellings with common spaces. Renters will be given lots of notice and instruction to arrange any goods for disposal.

At all other times, it is the renter's responsibility to engage a removal service or attend a local refuse center to dispose of hard waste.

Can hard waste go on the nature strip?

- In most properties, the local council won't offer a regular curbside waste disposal service
- WHL encourage renters of standalone properties to contact their local council to confirm their rights
- WHL properties that utilise a private waste collection service are ineligible for council curbside waste pickups
- Inappropriate disposal of waste can result in an inability to empty bins, safety issues and sanctions from local councils
- If waste is illegally placed on the nature strip, the council can take action against individual renters
- WHL will refer ongoing issues to the local council who may issue fines at their discretion

Consequences of inappropriate disposal

- It is against the terms of the lease for renters to inappropriately dispose of waste
- This includes leaving goods in the common areas or on nature strips, or placing hard waste in bins and leaving goods in the bin room
- Renters may be breached if they are found liable for disposing of waste inappropriately

If you are struggling with hard waste, speak to your local council for advice about disposal